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lag spikes on CSS WCS server Posted by NightMare - 27 Nov 2010 10:51
Dear Admins of TWK,
I was playing on your CSS WCS server today and suddently there was a lot of lag on the server. It was very terrible to play. My question is: Could you please try to solve those lag spikes and making the server again playable.
Re: lag spikes on CSS WCS server Posted by M3ntoz - 27 Nov 2010 10:57
Hello,
It's true, like every minute the ping goes from normal to 100+ to all players.
I don't know how it comes but i'm sure it will be fixed when they all get out of bed.
(atleast i hope so <sup>®</sup>
M3ntoz
Re: lag spikes on CSS WCS server Posted by NightMare - 27 Nov 2010 11:08
We saw all the servers are currently down. That's why we think you are already trying to solve the problems. Thanks in advance for resolving the problems
Re: lag spikes on CSS WCS server Posted by DreamState - 27 Nov 2010 17:41
Hi,

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Generated: 8 May, 2024, 17:47

Thank you for the info. I believe these should be sorted now. This was an issue with our hosts and an issue that occured this morning ...

Between the hours of 04:30 - 05:30 this morning, we fitted a new line card to our primary router located London, Docklands. Unfortunately, a hardware fault has arisen requiring the immediate replacement of the faulty line card.

An emergency maintenance window has been scheduled today between 11:00 - 12:30 GMT. During the scheduled window, connectivity will be lost for approximately 5 - 10 mins while the line card is replaced, tested and the IOS reloaded.

We apologize for any inconvenience this may cause; the emergency maintenance is necessary to ensure the smooth operation of our network.

Please note: Due to the faulty line card, packets are currently being software switched by the router instead of in hardware. As a result of this, the router's CPUs are under extreme load which might result in packet loss before the maintenance window.

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Re: lag spikes on CSS WCS server Posted by M3ntoz - 27 Nov 2010 17:53
thanks for the answer
Re: lag spikes on CSS WCS server Posted by NightMare - 28 Nov 2010 18:17
yes thank you for the information but I had already noticed that the lag is gone

Re: lag spikes on CSS WCS server Posted by TheBlackWaltz - 29 Nov 2010 07:20

Id just like to thank you nightmare for reporting an issue with one of our servers, if there is anymore issues/suggestions you have for us please inform us and we will do our best to implement these for you

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Waltz
Re: lag spikes on CSS WCS server Posted by NightMare - 29 Nov 2010 07:24
No problem Waltz
I would like to play only on a non lag server and yes I will send the suggestions etc. to you.